BEEM - Android XMPP - Support #477

Cannot login by facebook account

01/16/2013 09:25 AM - Anonymous

Status:	Feedback		**Start date:**	01/16/2013
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				

Description

I cannot login in Beem through Facebook account. I use JID as username@chat.facebook.com but it said that "Remote server error". I install Beem 0.1.7 apk file.

History

#1 - 01/16/2013 03:11 PM - Frédéric Barthéléry

I have no facebook account to test if it still works. I can only tell you to take a look at the [FAQ](FAQ), where we describe the correct settings to use a facebook account.

#2 - 03/07/2013 08:38 AM - Frédéric Barthéléry

- Status changed from New to Feedback

#3 - 03/24/2013 04:16 PM - Star Kist

I have a similar issue:

- I get a different error: "Error during authentication, bad username or password"
- v0.1.7 works but v0.1.8 doesn't

I've tried many different configurations to come to this conclusion:

- I've read and used the FAQ suggestions.
- Used the settings suggested on the facebook page:

    1. Start your instant message program and locate the menu where you can add a new account (usually in preferences or settings).

    2. Create a new account by entering the following info:
    Protocol: XMPP or Jabber
    Username: --redacted--
    Domain: chat.facebook.com
    Jabber ID: --redacted--@chat.facebook.com
    Password: <your Facebook password>

    3. Enter the following server info, as requested:
    Port: 5222
    Server: chat.facebook.com
    Use SSL/TLS: yes
    Allow Plaintext Authentication: no

- tried many different settings combos (for example changing the TLS setting, automatic or manual server settings, changing password, ...)
- tried different versions (this is where I found out, that 0.1.7 works, but 0.1.8 doesn't)

I also tried using pidgin to see if there was something wrong on my side, but it worked.
Any help would be greatly appreciated :)

#4 - 03/25/2013 03:00 PM - Vincent Véronis

Hi,

I login successfully on my Facebook account.
During the setup, I put my JID like it appear when you click on ur profile : https://www.facebook.com/username (Not ur login from facebook !)
I fill my password.
It works straight !

(Using 0.1.8)