

## BEEM - Android XMPP - Support #493

### fails to connect to openfire server

06/17/2013 07:18 AM - Anonymous

<b>Status:</b>	New	<b>Start date:</b>	06/17/2013
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	XMPP	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Description</b>			
<p>Hello, I am hoping someone can assist me.</p> <p>I have setup an Openfire server in Windows that is working. I can connect from another Windows client (pidgin) with no problems.</p> <p>With Beem on Android Samsung Galaxy 3, I cannot connect. I am able to create an account on the Openfire server or use an existing account already setup on the server.</p> <p>But in both cases, when it tries to connect, all I get is a failure to connect due to bad username or password.</p> <p>I have uninstalled twice hoping there was some strange config error.</p> <p>I am able to connect using Xabber client on the same Android device, so I know it is not the device that is not working.</p> <p>If there is a bug, I hope I have explained it suitably.</p>			

### History

#### #1 - 06/17/2013 10:24 AM - Frédéric Barthéléry

What is the version of Android ?